



# DISABILITY ACCESS AND INCLUSION PLAN PROGRESS REPORT

**Reporting Period: 1 July 2023 – 30 June 2024**

**Report Due Date: 31 July 2024**

## Public Authority's Details

Name:

Contact Person:

Phone:

Email:

Date DAIP Lodged with the  
Department of Communities:

Date DAIP published on your  
organisation's website:

URL Link to published DAIP:

<b>DAIP Outcome 1: Services and events</b> People with disability have the same opportunities as other people to access the services of, and any events organised by, the department.		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
1	Footpath networks across the City to be accessible to people with disability	6	In Progress
2	Maintain partnerships with key agencies to maximise services and advocacy for people with a disability	10	In Progress
3	Support the development of services to meet the needs of people with disability, their families and carers	10	In Progress
4	Ensure all events held in The City of Karratha are accessible to people with disability	8	Completed
5	Ensure that programs and events are accessible for people with disability	8	Completed
6	Ensure that all technology used in City facilities are as accessible as possible	15	Completed
7	Ensure that the City's management and service provision practices meet legislative requirements and are consistent with the DAIP	12	Completed
8	Develop and maintain strategic partnerships with key agencies to maximise access to services for people with a disability	10	In Progress

<b>DAIP Outcome 1: Services and events</b> People with disability have the same opportunities as other people to access the services of, and any events organised by, the department.		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
9	Ensure the City's Policy on Disability Access and other City policies, plans and strategies reflect current legislative requirements and the Principles and Objectives of the Disability Services Act	12	In Progress

Q2

<b>DAIP Outcome 2: Buildings and facilities</b> People with disability have the same opportunities as other people to access the buildings and other facilities of the department.		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
1	Ensure City staff, agents and contractors are aware of relevant requirements of the Disability Services Act	12	In Progress
2	Ensure accessible facilities and services are clearly indicated through signage	5	Completed
3	Ensure all buildings and facilities are accessible to people with disability	5	Completed
4	Advocate to local businesses for the importance of accessibility	7	Not Progressed
5	Ensure that all new community projects such as playgrounds and parks are physically accessible to people with disability where practical	5	Completed
6	Increase the number of accessible play equipment	8	Completed
7	Continue to provide access to all libraries across The City of Karratha to people with disability	5	Completed
8	Ensure access is maintained to the Youth Shed and the Base for young people with disability and their carers	5	Completed
9	Provide technology and services that are inclusive of people with disability	5	Completed

<b>DAIP Outcome 2: Buildings and facilities</b> People with disability have the same opportunities as other people to access the buildings and other facilities of the department.		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
10	Provide alternative formats of library resources	8	Completed
11	Ensure all buildings and facilities are accessible to people with disability	5	Completed
12	Ensure adequate ACROD Parking to meet the demand of people with a disability in terms of quantity and location	5	Completed
13	Work towards sporting and leisure facilities becoming more accessible	5	In Progress

Q3.

<b>DAIP Outcome 3: Accessible information</b> People with disability receive information from the department in a format that enables them to access the information as readily as other people.		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
1	Facilitate access to meetings and information for people with hearing impairments	15	Completed
2	Provide all documentation in clear, concise language and make it available in alternative formats upon request	15	Completed
3	Ensure any Request For Tender/ Request for Quote documentation are available in a variety of accessible formats	2	In Progress
4	Promote the availability of alternative format information within the community	15	Completed
5	Continue to make information about Youth Services and Library Services available across a range of platforms	15	Completed
6	Promote the availability of alternative format information to the community	15	Completed
7	Improve staff awareness of accessible information and how to obtain information in various formats	15	In Progress

Q4.

<b>DAIP Outcome 4: Service</b> People with disability receive the same level and quality of services from the staff of the department as other people receive.		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
1	Ensure Youth Services and Library Services staff continue to foster an all-inclusive environment within programming and events	8	Completed
2	Improve staff awareness of disability and access issues and improve skills to provide excellent service to people with disability	4	In Progress
3	Improve the awareness of new staff and about disability access and inclusion issues	4	In Progress
4	Identify and utilise existing staff skills and competencies to enhance customer service to people with disability	4	In Progress

Q5.

<b>DAIP Outcome 5: Complaints</b>		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
People with disability have the same opportunities as other people to make complaints to the department.			
1	Ensure the City's complaints mechanisms are accessible for people with disability	13	Completed
2	Improve staff knowledge and skills so they can facilitate the receipt of complaints from people with disability	13	Completed



Q6.

<b>DAIP Outcome 6: Consultation</b>		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
People with disability have the same opportunities as other people to participate in any public consultation by the department.			
1	Provide opportunities to youth living with disability to be part of future Youth Advisory Committees and the like	3	Completed
2	Continue to hold bi-annual Disability Access and Inclusion Stakeholder meetings for people with disability, their families and carers	13	Completed
3	Ensure all public consultation is held in an accessible venue and in other formats when requested	13	Completed

Q7.

<b>DAIP Outcome 7: Employment</b>		<b>State Disability Strategy Outcome</b>	<b>Status</b> (please select Completed, In Progress or Not Progressed)
People with disability have the same opportunities as other people to obtain and maintain employment with a public authority.			
1	Ensure an inclusive and welcoming workplace to ensure people with disability feel valued and are encouraged to pursue a career in the public sector	2	In Progress
2	Commit to using inclusive recruitment practices when advertising new positions	2	Not progressed

**Q8. List and describe up to 3 key DAIP achievements and their outcomes for people with disability**

**Achievement 1**

Please list achievement – there is a 100-word limit. Provide a clear description of the achievement and the outcome/result as it relates to people with disability.

**Outcome 1 – Services and Events**

Our Access and Inclusion Day at the FeNaCING Festival 2023 was a resounding success. Held on Friday, August 4th, the event welcomed over 200 children and young people living with disability, providing them with a day full of joy and excitement. Highlights included free rides and show bags for all attendees, ensuring everyone experienced the magic of the festival. The day was a testament to our commitment to making the festival and the City of Karratha's events accessible and enjoyable for our whole community.



## Achievement 2 – DAIP Action

Please list achievement – there is a 100-word limit. Provide a clear description of the achievement and the outcome/result as it relates to people with disability.

### Outcome 6 – Consultation

In the last 12 months the City has increased opportunities for young people living with disability to be consulted on decisions and programs. Currently there are several young people who are members of both the Youth Advisory Committee and the Disability Access and Inclusion Working Group. These forums provide a platform that is safe and supported for people with disability, their families, and carers to contribute to the decision making process on issues that affect them.



### Achievement 3 – DAIP Action

Please list achievement – there is a 100-word limit. Provide a clear description of the achievement and the outcome/result as it relates to people with disability.

#### Outcome 7 – Employment

Currently the City has several young people living with disability who are part of the teams at the Red Earth Arts Precinct. The teams at this facility deliver events, exhibitions, movies, live shows, and library programs. These employees have demonstrated an increase in confidence levels since beginning work and they continue to expand their knowledge and take on more responsibilities.

*Chadd has become such an integral part of our team. I am so proud that he stepped out of his comfort zone and became our Story-Time greeter, checking attendees off the list, directing them to where the session is held, and answering any questions they may have”, (Sarah Barton, Library Supervisor – City of Karratha).*



Q9. Is your Public Authority due to review its DAIP and amend or develop a new DAIP in the 2024-2025 reporting period?

Yes ☒

No ☐

### For Local Government Authorities Only

Q10. Q How many elected members does your Council have?

10

Q11. How many elected members identify as having a disability?

N/A

Please send the completed report to:

[StateDisabilityStrategy@communities.wa.gov.au](mailto:StateDisabilityStrategy@communities.wa.gov.au) by no later than Wednesday **31 July 2024**.